



**AUSTRAL  
PLYWOODS**



**Responsible  
Wood**



# PLYWOOD CARE INSTRUCTIONS

*As a leading manufacturer of premium Hoop Pine Plywood in Brisbane, Australia, Austral Plywoods is committed to delivering an excellent customer experience.*

## DELIVERED PRODUCT

- Check that the plywood products delivered to site are the correct quantity, grade and size.
- Note any transport damage or issues on the con note when delivered and email it to [sales@australply.com.au](mailto:sales@australply.com.au) prior to cutting/finishing other work starting on the material.

*Note: Shade variation can occur in all types of timber products as it is a natural material. There will be slight changes from batch to batch; as such some samples may differ to the delivered product.*

## PRIOR TO INSTALLATION

- If not installing straight away, please ensure plywood is stored evenly weighted down flat position inside, away from external elements and kept moisture and dust free.
- Place plywood in the area it will be installed to for observation at various times of the day, and from different viewpoints to ensure product meets your expectations. Then re-stack to ensure sheets stay flat.

## INSTALLATION

- Ensure blending of any inherent shade variation by putting like for like next to each other first.
- Carefully select the panels that best meet the client's expectations (ie. grain and colour) for installation in the more prominent areas.
- Follow appropriate installation guides and procedures, if unsure email [sales@australply.com.au](mailto:sales@australply.com.au).

## MAINTAINING THE APPEARANCE OF YOUR PLYWOOD

- Do not expose plywood to direct moisture or sunlight.
- Do not clean plywood with high pressure water, or any harsh chemicals.
- Check finish recommendations.
- Do not use oil based finishes on the plywood, or use plywood for free standing door applications.

## DISCLAIMER

- No claim will be accepted after installation of the product with the exception of the warranty.
- Installation of the product constitutes acceptance, no claims in respect to variation or noticeable defects will be accepted after plywood has been installed.
- Claims for short supply must be made within 7 days of receipt of the order.
- Claims will only be recognized on full sheets.
- Claims will be settled either by supply of replacement sheets or a sales credit at the discretion of Austral Plywoods.
- If the sheets are to be processed by a third party (including slotting, perforating, staining, coating and cutting to size) please advise Austral Plywoods of any quality issues before processing, as claims will not be recognised once sheets have been altered.
- Austral Plywoods recommends multiply furniture grade plywood for use on all cabinetry and perforated/slotted panels.
- When making a claim, you must supply the following:
  - Austral Plywoods invoice number, date order was received and nature of the claim
  - Photos of the full sheet claimed (front and back), featuring the Austral Plywoods brand and 5 digit batch number
  - Claims must be emailed to [accounts@australply.com.au](mailto:accounts@australply.com.au)

*Note: In the event of a discrepancy between Austral Plywoods' current price list and the price listed on a customer purchase order, Austral Plywoods' current price will have precedence.*

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